INTRODUCTION

Thank you for purchasing this CLARKE 3KVA Dual Voltage Generator.
Before attempting to use this product, please read this manual thoroughly and follow the instructions carefully. In doing so you will ensure the safety of yourself and that of others around you, and you can look forward to your purchase giving you long and satisfactory service.

GUARANTEE

This product is guaranteed against faulty manufacture for a period of 12 months from the date of purchase. Please keep your receipt which will be required as proof of purchase.

This guarantee is invalid if the product is found to have been abused or tampered with in any way, or not used for the purpose for which it was intended.

Faulty goods should be returned to their place of purchase, no product can be returned to us without prior permission.

This guarantee does not effect your statutory rights.

ENVIRONMENTAL RECYCLING POLICY

Through purchase of this product, the customer is taking on the obligation to deal with the WEEE in accordance with the WEEE regulations in relation to the treatment, recycling & recovery and environmentally sound disposal of the WEEE.

In effect, this means that this product must not be disposed of with general household waste. It must be disposed of according to the laws governing Waste Electrical and Electronic Equipment (WEEE) at a recognised disposal facility.
GENERAL SAFETY RULES

WARNING: EXHAUST FUMES CAN BE EXTREMELY DANGEROUS IF INHALED

WORK AREA

- Always use in a well ventilated area.
- Always position the exhaust outlet away from people.
- Never use indoors or in a confined space.
- Read these safety instructions before using the equipment.
- Keep children away from the generator.

POSITIONING THE GENERATOR

1. Always leave a least a 1m gap between the generator and any surrounding building or structures.
2. Always ensure the generator is on a solid, flat surface.
3. Always ensure the surrounding area is free from any material that could burn or be damaged by heat.
4. Never move or tilt the generator whilst it is switched on.

FIRE PREVENTION

1. Always switch the engine OFF when refuelling.
2. Always refuel away from any source of heat.
3. Always refuel in a well ventilated area.
4. Only use standard unleaded petrol.
5. Never overfill the tank, fill to the level specified (See “Checking the fuel level” on page 11.).
6. Never smoke whilst refuelling and avoid smoking or using a naked flame near the generator.
7. Never start the engine if there is spilled fuel. Any spillage must be wiped clean and the generator allowed to dry before attempting to start the engine.
PREVENTION OF ELECTRIC SHOCK

1. **Never** use the generator in wet conditions unless it is well protected/covered. Under these conditions, adequate ventilation MUST be provided.

2. **Never** operate the generator with wet hands.

3. **Never** use water or any other liquids to clean the generator.

ADDITIONAL SAFETY RULES FOR GENERATORS

1. **Always** ensure the applied load does not exceed the generator rating. Overloading the generator is dangerous and could cause serious damage.

2. **Always** disconnect the generator when carrying out any maintenance.

3. **Always** ensure the generator reaches operating speed before connecting a load.

4. **Never** allow the generator to run out of fuel when a load is connected.

5. **Never** transport the generator with fuel in the tank.

6. **Do Not** connect to a commercial or residential power supply; e.g. ring main.

7. **Never** allow the generator air vents to become blocked.
## SAFETY SYMBOLS

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Exclamation Mark" /></td>
<td>Caution - The user should be aware of a general hazard</td>
</tr>
<tr>
<td><img src="image" alt="Hot Surface" /></td>
<td>Hot Surface - Do not touch</td>
</tr>
<tr>
<td><img src="image" alt="Dangerous Voltage" /></td>
<td>Dangerous voltage</td>
</tr>
<tr>
<td><img src="image" alt="Poisonous Fumes" /></td>
<td>Poisonous fumes - Do not use the generator in an enclosed space.</td>
</tr>
<tr>
<td><img src="image" alt="Flammable" /></td>
<td>Flammable</td>
</tr>
<tr>
<td><img src="image" alt="Read Instruction Manual" /></td>
<td>Read Instruction manual before use</td>
</tr>
</tbody>
</table>
# Generator Overview

## Parts & Service
Parts & Service: 020 8988 7400 / E-mail: Parts@clarkeinternational.com or Service@clarkeinternational.com

### Generator Overview

![Generator Diagram](image)

<table>
<thead>
<tr>
<th>NO</th>
<th>Description</th>
<th>NO</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Fuel Supply Valve</td>
<td>7</td>
<td>Engine Switch</td>
</tr>
<tr>
<td>2</td>
<td>Fuel Tank Cap</td>
<td>8</td>
<td>Anti-vibration Mounts</td>
</tr>
<tr>
<td>3</td>
<td>Fuel Level Gauge</td>
<td>9</td>
<td>Oil Dipstick</td>
</tr>
<tr>
<td>4</td>
<td>Frame</td>
<td>10</td>
<td>Control Panel</td>
</tr>
<tr>
<td>5</td>
<td>Air Filter</td>
<td>11</td>
<td>Choke Lever</td>
</tr>
<tr>
<td>6</td>
<td>Starting Handle (recoil/pull start)</td>
<td>12</td>
<td>Earth Point</td>
</tr>
</tbody>
</table>
UNPACKING AND ASSEMBLY

Unpack your generator and check to ensure the following items are present. Should there be any deficiency or damage caused during transit contact your Clarke dealer immediately.

<table>
<thead>
<tr>
<th>The Generator</th>
<th>Spark plug box spanner</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tommy bar</td>
<td></td>
</tr>
</tbody>
</table>

BEFORE USING THE GENERATOR

Attach a suitable earth lead to a good earthing point - water pipe, ground spike etc., whenever you use this generator.

Before using your generator check that:

- The generator is in good condition and free from any damage.
- The generator is clean and free from fuel or oil spillage.
- The generator is correctly located for use (See page 3).
- The fuel system is intact and there is no leakage.

**NOTE:** Always use a funnel to fill the fuel tank to avoid accidental spillage of fuel. If fuel is spilled it must be cleaned up before use.

**WARNING:** ENSURE THERE IS ADEQUATE FUEL IN THE TANK WHEN USING THE GENERATOR. RUNNING OUT OF FUEL OR STOPPING THE ENGINE SUDDENLY WITH A LOAD CONNECTED COULD CAUSE SERIOUS DAMAGE.

**WARNING:** ALWAYS CHECK THE OIL LEVEL BEFORE STARTING SEE PAGE 8, FAILURE TO MAINTAIN THE CORRECT OIL LEVEL MAY SERIOUSLY DAMAGE THE ENGINE.
EARTH POINT

WARNING: FAILURE TO PROPERLY GROUND THE GENERATOR CAN RESULT IN ELECTROCUTION

1. Ground the generator by connecting a suitable grounding wire to the earth point.

   NOTE: Connect the other end of the grounding wire to a copper or brass grounding rod that is driven into the earth.

CHECKING THE ENGINE OIL LEVEL

WARNING: TO CARRY OUT THIS CHECK, PLACE THE GENERATOR ON LEVEL GROUND WITH THE ENGINE SWITCHED OFF.

WARNING: TAKE CARE NOT TO TOUCH ANY HOT PARTS OF THE GENERATOR WHEN CHECKING THE OIL LEVEL.

1. Turn the dipstick anti-clockwise and remove from the oil fill tube.
2. Wipe the dipstick with a clean cloth.
3. Insert the dipstick back into the oil fill tube and then remove it again. Do not screw in the oil filler cap/dipstick when doing this.
4. If the oil level is at or below the ‘L’ mark on the dipstick, add oil to the crankcase.
   • Fill until the oil reaches the threads in the oil fill tube.
   • Oil capacity (See page 19).
   • We recommend the use of SAE15W40 oil in this generator, available from your Clarke dealer.
5. Replace the oil filler cap.
CHECKING THE FUEL LEVEL

RECOMMENDED FUEL
Only use standard unleaded petrol.

1. Check the fuel level on the fuel gauge. The fuel gauge will show as red when you have fuel in the tank turning white as the fuel level decreases.

2. To add fuel, open the fuel filler cap.

3. Just inside the fuel tank is a fuel filter which catches any contaminants as you refuel.

4. Slowly add fuel to the fuel tank (maximum 15L) watching the fuel level gauge as you do so.

WARNING: ALWAYS REFUEL IN A WELL VENTILATED AREA AWAY FROM ANY HEAT SOURCES.

WARNING: ALLOW THE UNIT TO COOL DOWN BEFORE REFUELLING.

WARNING: DO NOT LEAVE FUEL WITHIN THE REACH OF CHILDREN.

NOTE: Do not overfill the fuel tank.

5. Replace the fuel filler cap securely.
USING YOUR GENERATOR

STARTING THE ENGINE

1. Remove all connections from the AC sockets.

2. Set the fuel valve to the ON position as shown.

3. Move the choke lever to the ‘Choke’ position.

4. Set the engine switch to ‘ON’.
5. Hold the generator steady and pull the starting handle lightly until you start to feel resistance. Then pull sharply to start the engine.

   **NOTE:** You may have to do this more than once.

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**WARNING:** ONCE THE GENERATOR HAS STARTED, RELEASE THE STARTING HANDLE SLOWLY TO AVOID INJURY/DAMAGE AS IT RECOILS.

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**NOTE:** When you first start the generator, the overload indicator may light up for a few seconds, this is normal. If the overload indicator is still lit after 5 seconds, stop the engine and contact your Clarke dealer.

6. Once the engine has warmed up, move the choke lever to the “run” position.
   - The generator is now ready to use.
CONNECTING ELECTRICAL DEVICES

The generator can supply both 230V AC and 115V AC.

The sockets are laid out in the following order: (from left to right):
1 x 16amp 230v (Blue), 1 x 16amp 115v (Small Yellow) and 1 x 32amp 115v (Large Yellow).

1. Connect the appliance to the generator starting with the device that draws the most current.

2. Select the voltage that you require using the voltage selector switch.

AC BREAKER

The AC Breaker will activate if the generator is overloaded. If the AC Breaker activates,

1. Remove any connected devices from the generator.

2. Wait for a few minutes.

3. Set the AC breaker to the ON (up) position.
4. Reconnect the devices to the generator, making sure you do not exceed the maximum capacity of the generator.

**CAUTION:** MAKE SURE THAT THE APPLIANCE BEING CONNECTED IS IN GOOD WORKING ORDER, IF IT BEGINS TO ACT ABNORMALLY OR STOPS SUDDENLY, DISCONNECT IT FROM THE GENERATOR

**CAUTION:** MAKE SURE THE APPLIANCE DOES NOT EXCEED THE MAXIMUM RATED LOAD FOR THE GENERATOR.

**CAUTION:** ANY DEVICE WHICH CONTAINS AN INDUCTIVE LOAD E.G. DEVICES THAT CONTAIN A MOTOR MAY REQUIRE MORE CURRENT ON STARTUP.

**SHUTTING DOWN THE GENERATOR**

To stop the generator in an emergency simply set the engine switch to ‘OFF’.

1. Turn off and disconnect any electric devices.
2. Make sure that the AC breaker is set to the off (down) position.
3. Set the engine switch to the “0” (OFF) position.
4. Turn the fuel valve knob to “OFF”.

![Image of AC Breaker and Fuel Valve]
MAINTENANCE

CHANGING THE ENGINE OIL

CAUTION: PROLONGED EXPOSURE TO USED ENGINE OIL IS DANGEROUS, ALWAYS WASH YOUR HANDS THOROUGHLY AFTER HANDLING USED ENGINE OIL.

1. Unscrew and remove the oil filler cap/dipstick.

2. Place an oil collection tray under the drain plug.

3. Unscrew the drain plug and allow the used engine oil to drain from the crankcase into the oil collection tray.

   NOTE: Drain the engine oil when the engine is warm, this will ensure the oil flows out faster.

4. Replace the drain plug.

5. Fill the crankcase with engine oil.
   - Fill until the oil reaches the threads in the oil fill tube.
   - Oil capacity (See page 19.).
   - We recommend the use of SAE15W40 oil in this generator, available from your Clarke dealer.

6. Replace the oil filler cap/dipstick.

ENVIRONMENTAL PROTECTION

One of the most damaging sources of pollution is oil. Do not throw away used engine oil in with your domestic rubbish or pour it down drains and sinks. Place it in a leak proof container and take it to your local waste disposal site.
CHANGING THE SPARK PLUG

CAUTION: ALLOW THE ENGINE TO COOL BEFORE REMOVING THE SPARK PLUG.

1. Remove the spark plug cap from the spark plug.

2. Use the spark plug spanner supplied to remove the spark plug.

3. Remove any carbon that has accumulated around the electrode.

4. Check the spark plug gap (a), it should be between 0.7 and 0.8 mm, adjust if necessary.

5. Check the overall condition of the spark plug for erosion or pitting and replace if necessary.

6. Reinstall the spark plug and replace the spark plug cap.

CAUTION: ALLOW THE ENGINE TO COOL BEFORE REMOVING THE SPARK PLUG.
CHECKING THE AIR FILTER

CAUTION: DO NOT USE THE GENERATOR WITHOUT THE AIR FILTER FITTED, THIS CAN DAMAGE THE GENERATOR.

1. Unclip and remove the air filter cover.

2. Remove the air filter element.

3. Make sure that the air filter is clean and not damaged.
   - If the air filter is damaged contact Clarke spare parts department for a replacement.
   - If the filter is dirty, wash in a solution of warm water and mild detergent and rinse thoroughly. Leave the filter to dry completely, once it is dry immerse in clean engine oil and squeeze to remove excess oil.

WARNING: DO NOT USE INFLAMMABLE SOLVENTS OR PETROL TO CLEAN THE AIR FILTER.

4. Replace the filter to its original position and replace the air filter cover.
CLEANING THE FUEL VALVE FILTER / DRAINING THE FUEL TANK

1. Set the fuel supply valve to OFF.

2. Unscrew and remove the cup, then remove the valve filter and ‘O’ ring.

3. Wash these parts in a non-inflammable solvent. Make sure that the valve filter is not damaged.

4. Place an approved petrol storage container under the fuel valve and set the fuel supply valve to ‘ON’:
   - The fuel in the tank will drain into the container.

5. Replace the ‘O’ ring and valve filter and tighten the cup as far as possible.
## TROUBLESHOOTING

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>CAUSE</th>
<th>SOLUTION</th>
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</thead>
<tbody>
<tr>
<td>The generator fails to start</td>
<td>Ignition switch is off</td>
<td>Set the ignition switch to ‘on’</td>
</tr>
<tr>
<td></td>
<td>Not enough oil in the generator</td>
<td>Add more oil, See page 8</td>
</tr>
<tr>
<td></td>
<td>No fuel</td>
<td>Add more fuel, See page 9</td>
</tr>
<tr>
<td></td>
<td>Spark plug not working correctly</td>
<td>Change the spark plug, See page 15</td>
</tr>
<tr>
<td>The generator fails to generate electricity</td>
<td>The device you are trying to power is faulty</td>
<td>Make sure the device you want to power is working properly</td>
</tr>
<tr>
<td></td>
<td>The AC breaker is switched off</td>
<td>Switch the AC breaker on</td>
</tr>
<tr>
<td>The generator is difficult to start</td>
<td>The air filter is dirty</td>
<td>Clean the air filter, See page 16</td>
</tr>
<tr>
<td></td>
<td>The fuel filter is blocked</td>
<td>Clean the fuel filter, See page 17</td>
</tr>
</tbody>
</table>

If this does not solve your problem, please contact the Clarke service department.

## OPTIONAL ACCESSORIES

A wide range of optional accessories are available from your Clarke dealer including:

<table>
<thead>
<tr>
<th>Generator Plugs</th>
<th>C14EC 110v Extension Cable</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Generator Plugs" /></td>
<td><img src="image" alt="C14EC 110v Extension Cable" /></td>
</tr>
</tbody>
</table>

110V/16A. Part Number 6160715
110V/32A. Part Number 6160720
230V/16A. Part Number 6160725

14 Metre 110v Extension Cable - Complete with 16A BS EN60309 plug and trailing socket. Part No. 3220825
### SPECIFICATIONS

<table>
<thead>
<tr>
<th>Engine</th>
<th>PG3800DV</th>
</tr>
</thead>
<tbody>
<tr>
<td>Engine Model</td>
<td>PT170F</td>
</tr>
<tr>
<td>Fuel Type</td>
<td>Petrol</td>
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<tr>
<td>Displacement (cm$^3$)</td>
<td>212</td>
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<td>Max. power output (hp/rpm)</td>
<td>7/3600</td>
</tr>
<tr>
<td>Start system</td>
<td>Hand recoil</td>
</tr>
<tr>
<td>Fuel tank capacity (L)</td>
<td>15</td>
</tr>
<tr>
<td>Fuel consumption (L/hr.)</td>
<td>1.9</td>
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<tr>
<td>Maximum run time (h) @75% Load</td>
<td>8.2</td>
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<tr>
<td>Engine oil capacity (L)</td>
<td>0.61</td>
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<tr>
<td>Guaranteed sound power (LWA dB)</td>
<td>96</td>
</tr>
<tr>
<td>Generator</td>
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</tr>
<tr>
<td>Rated Frequency (Hz)</td>
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<tr>
<td>AC Output Voltages (V)</td>
<td>230V (16A),</td>
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<tr>
<td></td>
<td>115V (16A),</td>
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<td></td>
<td>115V (32A)</td>
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<tr>
<td>Rated Power (W)</td>
<td>2700</td>
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<td>Width (mm)</td>
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<tr>
<td>Height (mm)</td>
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<tr>
<td>Unpacked Weight (kg)</td>
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## PARTS LIST

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<tbody>
<tr>
<td>1</td>
<td>Switch</td>
<td>20</td>
<td>Bolt M6x25</td>
</tr>
<tr>
<td>2</td>
<td>Panel</td>
<td>21</td>
<td>Fuel Filler Cap</td>
</tr>
<tr>
<td>3</td>
<td>230V/16A Socket</td>
<td>22</td>
<td>Fuel Filter</td>
</tr>
<tr>
<td>4</td>
<td>Circuit Breaker</td>
<td>23</td>
<td>Screw M5x12</td>
</tr>
<tr>
<td>5</td>
<td>Screw M3x8</td>
<td>24</td>
<td>Fuel Gauge</td>
</tr>
<tr>
<td>6</td>
<td>115V/16A Socket</td>
<td>25</td>
<td>Fuel Valve</td>
</tr>
<tr>
<td>7</td>
<td>Voltage Selector</td>
<td>26</td>
<td>Frame</td>
</tr>
<tr>
<td>8</td>
<td>115V/32A Socket</td>
<td>27</td>
<td>Cross Beam</td>
</tr>
<tr>
<td>9</td>
<td>Bolt M4x12</td>
<td>28</td>
<td>Anti Vibration Foot (LH)</td>
</tr>
<tr>
<td>10</td>
<td>Bolt M6x12</td>
<td>29</td>
<td>Flange Nut M8</td>
</tr>
<tr>
<td>11</td>
<td>Earth Bolt</td>
<td>30</td>
<td>Rubber Feet</td>
</tr>
<tr>
<td>12</td>
<td>Panel Back Cover</td>
<td>31</td>
<td>Anti Vibration Foot (RH)</td>
</tr>
<tr>
<td>13</td>
<td>Wiring Loom</td>
<td>32</td>
<td>Back Guard Plate</td>
</tr>
<tr>
<td>14</td>
<td>Voltmeter</td>
<td>33</td>
<td>Flange Bolt M6x12</td>
</tr>
<tr>
<td>15</td>
<td>Engine</td>
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<td>Side Guard Plate</td>
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<tr>
<td>16</td>
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<td>35</td>
<td>Flange Bolt M6x12</td>
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<tr>
<td>17</td>
<td>Fuel Tank</td>
<td>36</td>
<td>Flange Bolt M6x35</td>
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<tr>
<td>18</td>
<td>Rubber Gasket</td>
<td>37</td>
<td>Upper Guard Plate</td>
</tr>
<tr>
<td>19</td>
<td>Washer</td>
<td></td>
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</table>
DECLARATION OF CONFORMITY

This is an important document and should be retained.

Product Description: PG3800DV, Generator, Petrol Powered.
Model number(s): PG3800DV
Serial / batch Number: 8857815
Date of Issue: 09/06/2016
(Noise Conformity)
Notified Body: TÜV SÜD Industria Service GmbH
80686 München
Westendstraße 199
Germany

Technical Documentation Holder: Alan Pond
Clarke International
2a Shrubland Road
London E10 7RB
UK

Conformity Assessment Procedure: to 2000/14/EC Annex VI
Manufacturer: Clarke International
Noise Related Value: 2.7 kW
Measured Sound Power Level: 95dB
Guaranteed Sound Power Level: 96dB

14-06-2016 PG3800DV 15-0697 DOC (v1)
DECLARATION OF CONFORMITY

This is an important document and should be retained.

We hereby declare that this product(s) complies with the following directive(s):

2006/42/EC  Machinery Directive.

The following standards have been applied to the product(s):


The technical documentation required to demonstrate that the product(s) meet(s) the requirement(s) of the aforementioned directive(s) has been compiled and is available for inspection by the relevant enforcement authorities.

The CE mark was first applied in: 2015

Signed:

J.A. Clarke
Director
A SELECTION FROM THE VAST RANGE OF

QUALITY PRODUCTS

AIR COMPRESSORS
From DIY to industrial, Plus air tools, spray guns and accessories.

GENERATORS
Prime duty or emergency standby for business, home and leisure.

POWER WASHERS
Hot and cold, electric and engine driven - we have what you need.

WELDERS
Mig, Arc, Tig and Spot. From DIY to auto/industrial.

METALWORKING
Drills, grinders and saws for DIY and professional use.

WOODWORKING
Saws, sanders, lathes, mortisers and dust extraction.

HYDRAULICS
Cranes, body repair kits, transmission jacks for all types of workshop use.

WATER PUMPS
Submersible, electric and engine driven for DIY, agriculture and industry.

POWER TOOLS
Angle grinders, cordless drill sets, saws and Sanders.

STARTERS/CHARGERS
All sizes for car and commercial use.

PARTS & SERVICE: 0208 988 7400
E-mail: Parts@clarkeinternational.com or Service@clarkeinternational.com
SALES: UK 01992 565333 or Export 00 44 (0)1992 565335

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