Only suitable for well insulated areas and not designed to be the primary heat source

400V ELECTRIC FAN HEATER

MODEL NO: DEVIL 9000PTC

PART NO: 6925238

OPERATION & MAINTENANCE INSTRUCTIONS
INTRODUCTION

Thank you for purchasing this CLARKE product.

Before attempting to use this product, please read this manual thoroughly and follow the instructions carefully. In doing so you will ensure the safety of yourself and that of others around you, and you can look forward to your purchase giving you long and satisfactory service.

GUARANTEE

This product is guaranteed against faulty manufacture for a period of 12 months from the date of purchase. Please keep your receipt which will be required as proof of purchase.

This guarantee is invalid if the product is found to have been abused or tampered with in any way, or not used for the purpose for which it was intended.

Faulty goods should be returned to their place of purchase, no product can be returned to us without prior permission.

This guarantee does not effect your statutory rights.

SPECIFICATIONS

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating Voltage and Frequency:</td>
<td>400 V / 50Hz / 3 Phase</td>
</tr>
<tr>
<td>Operating Temperature: (Min/Max)</td>
<td>-15 to +25°C</td>
</tr>
<tr>
<td>Heat Output:</td>
<td>9 kW</td>
</tr>
<tr>
<td>Air Output:</td>
<td>1180m³/h</td>
</tr>
<tr>
<td>Safety Device:</td>
<td>Thermal cut-out</td>
</tr>
<tr>
<td>Duty Cycle Classification:</td>
<td>Continuous duty</td>
</tr>
<tr>
<td>Electrical Insulation Class:</td>
<td>I</td>
</tr>
<tr>
<td>Ingress protection</td>
<td>IPX0</td>
</tr>
<tr>
<td>Product: Depth x Width x Height</td>
<td>395 x 307 x 455 mm</td>
</tr>
<tr>
<td>Product Weight:</td>
<td>6.9 kg</td>
</tr>
</tbody>
</table>
THE FOLLOWING TABLE ADDRESSES THE INFORMATION REQUIREMENTS OF REG.2015/1188

<table>
<thead>
<tr>
<th>Item</th>
<th>Symbol</th>
<th>Value</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Heat output</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Measured seasonal space heating energy efficiency</td>
<td></td>
<td>36%</td>
<td>%</td>
</tr>
<tr>
<td>Nominal heat output</td>
<td>( P_{\text{nom}} )</td>
<td>9</td>
<td>kW</td>
</tr>
<tr>
<td>Minimum heat output (indicative)</td>
<td>( P_{\text{min}} )</td>
<td>6</td>
<td>kW</td>
</tr>
<tr>
<td>Maximum continuous heat output</td>
<td>( P_{\text{max}} )</td>
<td>9</td>
<td>kW</td>
</tr>
<tr>
<td><strong>Auxiliary electricity consumption</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>At nominal heat output</td>
<td>( e_{\text{l max}} )</td>
<td>n/a</td>
<td>kW</td>
</tr>
<tr>
<td>At minimum heat output</td>
<td>( e_{\text{l min}} )</td>
<td>n/a</td>
<td>kW</td>
</tr>
<tr>
<td>In standby mode</td>
<td>( e_{\text{l SB}} )</td>
<td>n/a</td>
<td>kW</td>
</tr>
<tr>
<td><strong>Type of heat input for electric storage local heaters only</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Manual heat charge control with integrated thermostat</td>
<td></td>
<td>n/a</td>
<td></td>
</tr>
<tr>
<td>Manual heat charge control with room and/or outdoor temperature feedback</td>
<td></td>
<td>n/a</td>
<td></td>
</tr>
<tr>
<td>Electronic heat charge control with room and/or outdoor temperature feedback</td>
<td></td>
<td>n/a</td>
<td></td>
</tr>
<tr>
<td>Fan assisted output</td>
<td></td>
<td>n/a</td>
<td></td>
</tr>
<tr>
<td><strong>Type of heat output/room temperature control (select one)</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Single stage heat output, no temperature control</td>
<td></td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Two or more manual stages, no temperature control</td>
<td></td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>With mechanical thermostat temp control</td>
<td></td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>With electronic temperature control</td>
<td></td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Electronic temperature control with day timer</td>
<td></td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Electronic temperature control with week timer</td>
<td></td>
<td>No</td>
<td></td>
</tr>
<tr>
<td><strong>Other control options (multiple selections possible)</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Room temperature control with presence detection</td>
<td></td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Room temperature control with open window detection</td>
<td></td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Room temperature control with distance control option</td>
<td></td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Room temperature control with adaptive start control</td>
<td></td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Room temperature control with working time limitation</td>
<td></td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Room temperature control with black bulb sensor</td>
<td></td>
<td>No</td>
<td></td>
</tr>
</tbody>
</table>
SAFETY ADVICE

Make sure that you read, understand and comply with the following.

ELECTRICAL SAFETY

WARNING: THIS HEATER MUST BE EARTHED

- Regularly inspect the power cable / plugs to be used with this heater and do not use the heater if the power cable is damaged.
- Minimise the risk of electric shock by installing a RCCB (Residual Current Circuit Breaker) and a suitable 3-phase isolator into the main distribution board.
- Make sure that the voltage on the rating plate is the same as the voltage of the power supply. If in doubt, consult a qualified electrician.
- DO NOT abuse any electrical cable used with this heater. Never use the cable for pulling or unplugging the heater.
- Keep the cable away from sources of heat, oil, sharp edges or moving parts. Damaged or tangled cables increase the risk of electric shock.

MAINTENANCE.

WARNING: SERVICING OR INTERNAL MAINTENANCE MUST ONLY BE CARRIED OUT BY THE CLARKE SERVICE DEPARTMENT.

- Check that the heater is in good working order. Take immediate action to repair or replace damaged parts.
- DO NOT allow the heating elements to become covered with dust which could become a fire hazard. If used in a dusty workplace it should be cleaned as described under Cleaning and Maintenance.
- Only recommended parts should be used. Unapproved parts may be dangerous and will invalidate the warranty.
- DO NOT attempt to repair a damaged heater, contact the CLARKE service department.
POSITIONING

WARNING: DO NOT USE THE HEATER NEAR FLAMMABLE MATERIAL, LIQUIDS, SOLIDS, GASES OR COMPRESSED GAS CYLINDERS ETC.

• This heater is designed for indoor use only.

• DO NOT place the heater close to a bath, wash basin, shower, swimming pool or any other water-filled area or wet surface. DO NOT place the heater up against any surface such as a wall, door or furniture etc.

• DO NOT place the heater immediately below any electrical outlet.

• NEVER place the heater near combustible materials such as curtains, furniture etc. Allow at least 2 metre clearance.

• DO NOT place the heater on a raised surface or anywhere where it could topple over.

• ALWAYS ensure that the grille cannot be blocked by curtains or other fabrics.

• DO NOT operate in explosive atmospheres such as in the presence of flammable liquids, gases or dust such as in a paint spray booth or any explosive environment. Electric motors create sparks which may ignite dust or fumes.

• DO NOT leave the heater un-attended, for example, left on at night.

COMMON SENSE

• DO NOT operate when you are tired or under the influence of alcohol, drugs or intoxicating medication.

• DO NOT stand on the heater.

• DO NOT use the heater with wet hands or when there is water on the power cable.

• Turn the heater off when not in use and keep it in a safe, dry, childproof location.

• The heater is designed to heat enclosed areas larger than 4m³, such as workshops and other industrial areas. Do not use the heater for any other function. It is not suitable for drying clothes or laundry.

• Young children must be kept away unless continuously supervised.

OPERATION

• The heater must only be used by persons who have read these instructions and have been trained in its use.
• DO NOT obstruct the air inlet and outlet sections of the heater.
• DO NOT cover the heater.
• DO NOT touch the heater casing or grille when first switched off, as these will be very hot and will take time to cool.
• DO NOT get the heater wet or use in areas of high condensation.
• DO NOT allow the power cable to touch hot surfaces.
• DO NOT connect other appliances to the same mains socket as the heater.
• Only use the heater in an level position.
• DO NOT use this heater with a programmable timer used to switch it on automatically.

SERVICE & REPAIRS

• Have your heater repaired by a qualified person using identical replacement parts. This will ensure that the safety of the heater is maintained.

SAFETY SYMBOLS

The following symbols appear on the unit.

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>!</td>
<td>Hot surface, do not touch</td>
</tr>
<tr>
<td>☓</td>
<td>Do not cover</td>
</tr>
<tr>
<td>✍️</td>
<td>Read the manual</td>
</tr>
</tbody>
</table>

ENVIRONMENTAL RECYCLING POLICY

Through purchase of this product, the customer is taking on the obligation to deal with the WEEE in accordance with the WEEE regulations in relation to the treatment, recycling & recovery and environmentally sound disposal of the WEEE.

In effect, this means that this product must not be disposed of with general household waste. It must be disposed of according to the laws governing Waste Electrical and Electronic Equipment (WEEE) at a recognised disposal facility.
ELECTRICAL CONNECTIONS

WARNING: THE INSTALLATION OF THIS APPLIANCE SHOULD BE CARRIED OUT BY A COMPETENT ELECTRICIAN AND BE IN ACCORDANCE WITH THE CURRENT IEE WIRING REGULATIONS (BS7671-2:2008).

This heater MUST be connected to a 400 Volt, 3 phase 50Hz supply through a suitably rated isolator switch. It cannot be operated from a single phase supply.

In addition to the cable fitted to the heater, a DCL16B extension lead can be used. This is fitted with a red 5 pin 16 amp industrial plug to EN 60309 with 16A socket. (CLARKE part No 6925233).

If in any doubt, consult a qualified electrician. DO NOT attempt any electrical repairs yourself.

OPERATION

WARNING: DO NOT USE THIS HEATER IN SMALL ROOMS WHEN THEY ARE OCCUPIED BY PERSONS NOT CAPABLE OF LEAVING THE ROOM ON THEIR OWN, UNLESS CONSTANT SUPERVISION IS PROVIDED.

CAUTION: SOME PARTS OF THIS PRODUCT CAN BECOME VERY HOT AND CAN CAUSE BURNS. PARTICULAR ATTENTION HAS TO BE GIVEN WHERE CHILDREN AND VULNERABLE PEOPLE ARE PRESENT.

1. Put the heater in a level position on a flat surface and at a safe distance from flammable materials. Keep a minimum of 2m clearance all round.
2. Connect the heater to a suitable power supply.
3. Set the thermostat control to the maximum setting (fully clockwise).
4. Set the mode selector to one of the 3 settings:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Off</td>
</tr>
<tr>
<td>🌬️</td>
<td>Fan Only</td>
</tr>
<tr>
<td>🔥</td>
<td>Heat Setting 1</td>
</tr>
<tr>
<td>🔥</td>
<td>Heat Setting 2</td>
</tr>
</tbody>
</table>

- The heater will take up to three minutes to reach optimum temperature.

5. Once the room reaches the required temperature, turn the thermostat control slowly counter-clockwise until the thermostat clicks, leave the control in this position.

- The room temperature will be maintained at this setting. The heater will continue to operate until the power switch is turned to the OFF position.

6. For fan only operation, turn the power switch to the fan only setting and set the thermostat to its minimum setting.

7. Adjust the angle by loosening both adjusting knobs and setting the required angle.

8. Retighten the adjusting knobs.

9. When not in use, disconnect the heater from the mains supply. Store it in a safe, dry, childproof location.
TROUBLE SHOOTING

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heater does not operate, although plugged in with the switch and thermostat switched on.</td>
<td>Plug is loose/bad connection.</td>
<td>Pull the plug out &amp; check all connections (cable/plug and socket).</td>
</tr>
<tr>
<td></td>
<td>Fuse blown or circuit breaker trips.</td>
<td>Replace if necessary and investigate cause. If fuse blows repeatedly, consult your CLARKE dealer.</td>
</tr>
<tr>
<td></td>
<td>No power at socket outlet</td>
<td>Insert the plug in a suitable socket.</td>
</tr>
<tr>
<td>Heating element glowing hot.</td>
<td>Input voltage too high.</td>
<td>Use a power supply in accordance with the rating on the label.</td>
</tr>
<tr>
<td></td>
<td>Air inlet grille is blocked.</td>
<td>Ensure the heater is kept away from any objects which could cover the air inlet or be drawn into it.</td>
</tr>
<tr>
<td>The unit has failed to heat up so only the air fan has operated.</td>
<td>Control switch not set at a &quot;HEATING&quot; level.</td>
<td>Turn switch to a heating level.</td>
</tr>
<tr>
<td></td>
<td>Thermostat has tripped.</td>
<td>Turn the thermostat and listen. If there is no CLICK and the thermostat is not damaged, the heater will automatically switch ON when it has cooled down.</td>
</tr>
<tr>
<td>Abnormal noise.</td>
<td>Heater is not level.</td>
<td>Stand heater on a level surface.</td>
</tr>
</tbody>
</table>

MAINTENANCE

**WARNING:** ALWAYS DISCONNECT FROM THE POWER SUPPLY AND ALLOW THE HEATER IT TO COOL DOWN BEFORE PERFORMING ANY MAINTENANCE TASKS.

Clean the heater with a soft damp cloth. Do not use solvents or abrasives.

Make sure that the heater grill is not blocked.

No other maintenance is required, should you discover any problem with the heater, return it to the CLARKE service department for repair.
## COMPONENT PARTS

1. Setting knob
2. Thermostat control knob
3. Lamp cover
4. Control box cover
5. Switch
6. Thermostat
7. Capacitor
8. Relay
9. Front grille
10. Air outlet
11. Temperature controller
12. Heating element
13. Air duct
14. Adjusting knob
15. Friction pad
16. Relay support
17. Blade fastening
18. Fan
19. Motor
20. Cable clamp
21. Power cable/plug
22. Motor bracket
23. Rear grille
24. Temperature sensor
25. Surround
26. Foot pad
27. Housing
28. Frame
DECLARATION OF CONFORMITY

We hereby declare that this product(s) complies with the following directive(s):

2011/65/EU Restriction of Hazardous substances.

The following standards have been applied to the product(s):


The technical documentation required to demonstrate that the product(s) meet(s) the requirement(s) of the aforementioned directive(s) has been compiled and is available for inspection by the relevant enforcement authorities.

The CE mark was first applied in: 2019

Product Description: Electric PTC Heater 9 kW, 3 Phase.
Model number(s): DEVIL9000PTC.
Serial / batch Number: N/A
Date of Issue: 12/06/2019

Signed:

J.A. Clarke
Director

12-06-2019 DEVIL9000PTC Electric PTC Heater 9KW 3 Phase DOC (v0)

Page 1
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PARTS & SERVICE: 0208 988 7400
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